

## Chocolate Box Rack Rates Valid from 1 October 2017 – 30 September 2020

SUITE	1 Oct 2017 – 30 April 2018 (High) B & B	1 May 2018 – 30 Sept 2018 (Low) B & B	1 Oct 2018 – 30 April 2019 (High) B & B	1 May 2019 – 30 Sept 2019 (Low) B & B	1 Oct 2019 – 30 April 2020 (High) B & B	1 May 2020 – 30 Sept 2020 (Low) B & B
Suite 1	R2825	R1915	R3175	R2165	R3490	R2380
Suite 2	R2825	R1915	R3175	R2165	R3490	R2380
Suite 3	R2385	R1610	R2700	R1815	R2970	R1995
Suite 4	R2605	R1915	R2945	R2165	R3240	R2380
Exclusive use 3 & 4	R4770	R3125	R5235	R3430	R5750	R3770
Suite 5	R2385	R1610	R2700	R1815	R2970	R1995
Suite 6	-	R1915	R2945	R2165	R3240	R2380
Suite 7	-	R4950	R6600	R5445	R7260	R5980
Penthouse (6 &7)	-	R7900	R10 545	R8690	R11 600	R9550

### Rates Quoted Are:

- in South African Rand (ZAR)
- per room per night
- inclusive of breakfast (B&B rate) and 15% VAT (subject to change)
- rates are confidential and subject to availability

### Complimentary Added Value Services:

- free Wi-Fi in public areas and rooms.

### Booking Terms and Conditions:

A deposit of 50% will secure your reservation.

Tour Operators full prepayment 1 month prior to arrival.

Deposits are not refundable for cancellation less than thirty days prior to the booking.

For non-arrival, the full price becomes payable.

We recommend that our guests consider travel and cancellation insurance at the time of booking.

Balance of accommodation account is payable four (4) weeks prior to date of arrival.

No children under the age of twelve (12)

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Chocolate Box reserves the right to amend its rates in the event that the exchange rate fluctuates in excess of 10%

**High Season** reservations require a non-refundable deposit of 50% to confirm the booking. (22 December – 10 January)

Minimum of 5 night stay between 22 December- 10 January

### **Our Cancellation Policy:**

Forfeiture of full accommodation costs as booked is payable if cancellation occurs within 30 days of date of arrival

In the event of premature departure the full extent of accommodation as originally booked and confirmed will be charged

Refunds and the waiver of the cancellation policy are at the discretion of management and the ability to relet the room

Cancellations in number of days, from date of arrival;

91 days and more - No cancellation fee, admin fee of 15% will apply.

Less than 60 days - 25% of full accommodation fee due

Less than 30 days - 50% of full accommodation fee due

Less than 15 days or no show - 100% of full accommodation fee due

No refunds after check in

Should a cancellation be considered, a 20% administration fee will always apply.

Other terms and conditions:

Quotations are subject to availability at the time of deposit payment.

Regret, accommodation not suitable for guests under the age of twelve years.

Check in times are from 13h00 unless by prior arrangement.

Check out times is by 11h00, late check out by prior arrangement.

Please confirm expected time of arrival at times of booking.

We kindly request that our guests do not smoke inside the Suites or any other areas inside the Residence.

Chocolate Box transacts business strictly in accordance with terms and conditions published herein and notices displayed on the premises.